

<b>Directorate:</b>	<b>Adult Social Care and Health</b>
<b>Unit/Section:</b>	<b>Operations Division – Community Teams</b>
<b>Grade:</b>	<b>KR10</b>
<b>Responsible to:</b>	<b>Community Team Manager</b>

**Purpose of the Job:**

Work to support adults with care and support needs, their families, and carers to make a positive difference every day. Support people to make informed choices to live as full and safe life as possible. Work in partnership to ensure support is appropriately coordinated and communication is effective between agencies and other parties. Work closely with service providers and other agencies to support the people we support working towards their independence and wellbeing goals and outcomes.

**Main duties and responsibilities:**

1. Deliver high-quality, person-centred care and support. Identify what is important to the people we support, and how they can live a life they want to live. Being involved in people's lives in the least intrusive way – and always in their best interests
2. Take a holistic 'whole family approach' to ensure that the person's needs are met and identify how their care and support impacts family members or others in their support network. Facilitate conversations with people we support, their families and their carers based on what matters most to the
3. Support people and their carers, family members or others in their support network, to build and maintain community links, and to live as independently as possible, for as long as possible
4. Undertake an active approach with people we support to check how they are, how things are going and if anything needs to change
5. Manage crisis intervention to meet immediate requirements and reduce risk. Undertake safeguarding enquiries and assessments as Inquiry Officer and/or Designated Senior Officer as directed by the Senior Practitioner/Manager.
6. Have or work towards advance practice skills/training including Best Interest Assessor, Practice Educator, Approved Mental Health Professional and undertake duties in line with minimum requirements.
7. Actively contribute towards a learning culture as set out in the practice framework by delivering high-quality, person-centred care across all specialisms. Focus on reflection and personal development through supervision, training and other opportunities.

8. Be flexible and adaptable in supporting people, their families and carers by using skills and expertise/training to undertake specialist work, by working with people in another locality if required and by working with managers and colleagues to provide access to the service during its operating hours in order to contribute to the delivery of an effective, accessible and resilient social care service.

Footnote: This job description is provided to assist the job holder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

## Kent County Council

### Job Description: *Experienced Community Practitioner*

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The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

	<b>CRITERIA</b>
<b>QUALIFICATIONS</b>	<ul style="list-style-type: none"><li>• Degree or Diploma level qualification in a relevant field (or equivalent). Registered practitioner in Social Work, Nursing or Occupational Therapy</li><li>• Up to date registration with professional body</li><li>• Competent to work at the experienced practitioner level of the Social Care Capabilities Framework for Registered Workers.</li></ul>
<b>EXPERIENCE</b>	<ul style="list-style-type: none"><li>• Post qualification experience in Social Care, Health related agencies or related private or voluntary organisation, of a magnitude that enables the post holder to have achieved the relevant level of the Capabilities Framework.</li><li>• Experience of managing and reducing risk and experience completing safeguarding enquiries</li><li>• Experience of multi-agency/partnership working.</li><li>• Experience of Assessment and Care and Support Planning</li><li>• Experience in supporting people with high level complex needs</li><li>• Experience in supervising other members of staff.</li></ul>
<b>SKILLS AND ABILITIES</b>	<ul style="list-style-type: none"><li>• Good communication and listening skills</li><li>• IT skills and effective use of Microsoft Office programs</li><li>• Build and develop relationships with wider partners and work together to enable people to achieve their personal outcomes</li><li>• Ability to work as part of a team and with staff at all levels (excluding external partners)</li><li>• Ability to prioritise, forward plan and work effectively on own initiative as well as part of a team</li><li>• Supervision, mediation and negotiation skills</li><li>• Ability and commitment to support the Directorate's Equality and Diversity Policy Statement which is an integral part of the Directorate's service delivery</li><li>• Innovative thinking and an awareness of new services and initiatives meet eligible needs and a positive approach towards meeting outcomes and promoting independence</li><li>• Undertake critical reflection and seek personal development opportunities.</li><li>• Willingness to learn through practice, supervision and training</li></ul>

	<ul style="list-style-type: none"> <li>• Ability to travel across a wide geographical area in a timely and flexible manner to ensure the needs of the service are met.</li> <li>• Work towards getting appropriate skills (including social supervision) to your grade to suit the needs the business</li> <li>• Ability to work flexibly and reacting for business continuity, including cover for bank holidays, weekends and evenings.</li> </ul>
<b>KNOWLEDGE</b>	<ul style="list-style-type: none"> <li>• Knowledge of all relevant social care legislation, policy and procedures and Codes of Practice</li> <li>• Understanding of the Equality Act 2020 and principles of anti-discriminatory practice</li> <li>• Understanding of the local authorities duties in safeguarding adults and children</li> <li>• Compliance with information governance, record retention, confidentiality issues and the General Data Protection Regulations</li> <li>• Professional supervision of a range of resources and financial management ability</li> <li>• Knowledge of the resources available across adult social care and in the Local Community.</li> </ul>
<b>BEHAVIOURS AND KENT VALUES</b>	<p>We are brave. We do the right thing, we accept and offer challenge</p> <p>We are compassionate, understanding and respectful to all</p> <p>We are all responsible for the difference we make</p> <p>We are curious to innovate and improve</p> <p>We are strong together by sharing knowledge</p> <p><b>We will empower people</b> to have as much choice and control as possible, encouraging them to lead on their support and live the life they want to live</p> <p><b>We will listen to and respect the person's expertise</b> about their situation, whilst giving an honest professional opinion</p> <p><b>We will be innovative in offering support</b> through technology, direct payments and fully exploring support from friends and family</p> <p><b>We will uphold people's rights</b> with a positive and open practice approach.</p>