

Kent County Council

Job Description: Early Help Worker - Adolescent Unit

Directorate:	Children, Young People and Education
Unit/Section:	Adolescent Support Team / Adolescent Early Help Unit
Grade:	KR7
Responsible to:	Adolescent Unit Lead

Purpose of the Job:

To deliver and improve services for adolescents, working with those in need of support or protection as part of a multi-agency, multi-disciplinary approach. This will be achieved via the provision of high quality interventions and effective liaison with local partners. The adolescent voice is key in this work and your role will be to involve young people and their families meaningfully in the design and delivery of services for them.

Main duties and responsibilities:

- You will be an experienced Support Worker or recent graduate who has previous experience of working with adolescents and their families.
- You will have knowledge of how to engage young people as individuals as well as within their peer group networks and contexts.
- You will have the confidence to work with risk related areas E.g. sexual behaviour, drugs/alcohol misuse; emotional well-being & mental health; social media and peer relationships including bullying.
- You will understand and / or have experience of risk management and best practice in regards to interventions to reducing risk and social exclusion. This role will include assessing young people's risk and writing reports to the Police and other partner agencies.
- You will work closely with 16/17yr old young people who present as homeless and provide rapid responses; Ensuring early and effective intervention to prevent homelessness.
- You will be responsible for contributing towards, or completing Early Help Assessments, Child and Family Assessments, drawing up and carrying out plans of intervention and taking part in review meetings.
- You will be asked to support young people in Joint Housing Assessments with District Councils, supporting young people attend interviews and meetings in accordance with their identified needs. A degree of advocacy may be required during such appointments.

- You will work collaboratively with a range of services and partners such as NELFT, Education, YOT, Police, Housing, and commissioned housing providers to reduce the likelihood of harm and promote positive life outcomes.
- You will have a clear understanding of functional constraints, and the importance to continue to deliver high quality services to young people through times of austerity.
- You will possess effective communication and engagement skills to support vulnerable adolescents, and their families.
- You will have compassion and commitment to ensuring young people and their families can change their lives for the better.

Footnote: This job description is provided to assist the job holder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post

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Person Specification: Adolescent Support Worker

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

Qualifications	Educated to NVQ Level 3 or equivalent
Experience	Previous experience of working with adolescents and their families
Skills and Abilities	<p>Ability to communicate with adolescents, taking a proactive and consistent approach which encourages openness, honesty, including the ability to challenge in a sensitive and tactful way.</p> <p>Ability to demonstrate an empathetic response to families and carers</p> <p>Ability to work with risk, utilising multi agency partners to draw up plans and respond in a timely manner</p> <p>Excellent interpersonal skills in order to communicate with colleagues</p> <p>Ability to work effectively in a team, including crisis management and prioritisation of workloads</p> <p>Good report writing skills and ability to communicate clearly in writing</p> <p>Ability to travel to meet the requirements of the service</p> <p>Commitment to equalities and the promotion of diversity in all aspects of working</p>

Knowledge	<p>Knowledge of adolescent development and the key issues that affect adolescents</p> <p>Knowledge of key legislation underpinning the provision of services for adolescents eg The Children Act 1989, The Housing Act 1996, policies relating to prevention of homelessness, Working Together to Safeguard Children 2018</p> <p>Knowledge and understanding of KCC's policy and procedures relating to Early Help, Children's social work services and the Integrated Adolescent Service</p> <p>Knowledge of the resources available in the local community and an awareness of new services and initiatives</p> <p>Awareness of Data Protection and confidentiality issues</p> <p>Staff will be expected to have an awareness of and work within national legislation and Corporate and Directorate policies and procedures relating to Health and Safety</p>
BEHAVIOURS AND KENT VALUES	<p>Kent Values:</p> <ul style="list-style-type: none"> • We are brave. We do the right thing, we accept and offer challenge • We are curious to innovate and improve • We are compassionate, understanding and respectful to all • We are strong together by sharing knowledge • We are all responsible for the difference we make