

Kent County Council

Job Description: *Domestic Assistant*

Directorate: Adult Social Care and Health

Unit/Section: Short Break Unit

Grade: KR3

Responsible to: Registered Manager

Purpose of the Job:

Undertake general tidying, cleaning and laundry duties as directed by a Shift Leader and in accordance with County procedures and practices and in compliance with Health & Safety Regulations and Fire Regulations.

Main duties and responsibilities:

- Provide a daily cleaning service for all rooms including toilets, bathrooms, kitchen etc. in accordance with cleaning rota to maintain high standards of cleanliness and hygiene at all times.
- Operate a variety of household appliances and equipment in accordance with the operator's manual and establishment practice in order to increase the efficiency and effectiveness of the job.
- Provide general tidying e.g. setting and clearing table, replenishing supplies, kitchen duties and washing-up, as required in the Short Break Unit.
- Attend training courses as required.
- Comply with Health and Safety, Fire Regulations and other County policies
- Provide daily washing, drying, ironing and storage of personal clothing and household linens using appropriate laundry equipment and in accordance with care labels to maintain satisfactory levels of clean laundry.

Footnote: This job description is provided to assist the job holder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

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Person Specification: *Domestic Assistant*

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

| | CRITERIA |
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| EXPERIENCE | <ul style="list-style-type: none"> • Experience of cleaning & maintaining a commercial building. |
| SKILLS AND ABILITIES | <ul style="list-style-type: none"> • Use of a range of cleaning equipment and appliances • Able to recognise problems and report to Shift Leader <p>Ability and willingness to attend training sessions to ensure skills are up to date.</p> <ul style="list-style-type: none"> • Ability to complete basic documentation. |
| KNOWLEDGE | <ul style="list-style-type: none"> • Knowledge of day to day use of equipment and appliances • Knowledge of Health and Safety procedures relevant to the job such as: Manual handling; safe use of machinery and/or equipment; COSHH; Infection control; First Aid and Hygiene Practice, lone working & responsibilities. • Awareness of personal needs and perform duties whilst maintaining children's dignity, discretion and respect. • Awareness of Equality and Diversity issues. |
| BEHAVIOURS AND KENT VALUES | <p>Kent Values:</p> <ul style="list-style-type: none"> • We are brave. We do the right thing, we accept and offer challenge • We are curious to innovate and improve • We are compassionate, understanding and respectful to all • We are strong together by sharing knowledge • We are all responsible for the difference we make |

Competencies and Behaviors

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| CONVERSATION AND COMPASSION | <ul style="list-style-type: none"> • Politeness when dealing with others whatever level and to check for mutual understanding. |
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| PEOPLE AND PARTNERSHIP | <ul style="list-style-type: none">• Be customer focused. |
| ENPOWERMENT AND ENTERPRISE | Have a “Can do” attitude, be positive, deal with things here and now. |