

## Kent County Council

### Job Description

<b>Job Title</b>	<b>Technology for Independent Living Facilitator</b>
<b>Directorate</b>	<b>Adult Social Care and Health</b>
<b>Unit/Section</b>	<b>Design and Learning Centre</b>
<b>Grade</b>	<b>KR10</b>
<b>Responsible to</b>	<b>EMPOWERCARE Project Manager</b>

#### Job Purpose

As part of the EU funded project, EMPOWERCARE, this role looks to support the older community of Kent to reduce social isolation and individual frailty by utilising innovative technologies and person-centred methodologies. The role will raise awareness of assistive and communicative technologies with our target group (those aged 65+ or 50+ with a chronic health condition), the social care workforce and policy makers, and support the monitoring of project and person outcomes.

#### Accountabilities

1. Engage in learning networks across the EMPOWERCARE partnership to understand, contribute towards and implement discoveries that best support the target group, and potentially a wider client base, focusing on methods of empowering individuals and communities and utilising technology to enable increased independence.
2. Make recommendations to social care teams in the use of assistive technology and communication devices to provide individuals with a person-centred, strengths-based approach to their care delivery, support them to manage their own wellbeing and develop social care practice. Coach teams during the completion of initial contacts, care needs assessments, risk assessments, and care plans to consider technological alternatives to supporting care.
3. Complete audits on client journeys to review the adoption of new practices and measure the impact of implementing assistive technologies. Work with the Systems and Performance team to extract data from client management systems to complete returns required for the EMPOWERCARE Evaluation.
4. Provide advice, expertise and performance data to policy makers to inform decision-making for the production and review of the Adult Social Care and Health (ASCH) Innovation Framework, in procuring new assistive technology contracts and when considering future engagement with technology to assist in client care needs.
5. Proactively research existing and developing technologies that could support the target group and wider client base. Create and develop networks to explore new avenues where assistive technologies can innovate health and social care, promote the use of technologies and share success stories from Kent.
6. Facilitate trialling and reviewing technical solutions to understand best products on the market and how they could benefit the target group. Raise awareness of the benefits with the EMPOWERCARE partnership, Commissioners, social care management and operational teams to inform future decision-making.
7. Be constantly forwarding-thinking and horizon-scanning to consider new ways to innovate through the use of technology across the whole of Adult Social Care and Health to bring together the priorities of the EMPOWERCARE project and Kent County Council, and improve service delivery, sharing knowledge through existing and created forums.

8. Ensure all solutions consider the safety and security of users and any risks are recorded and communicated to the individual to form an open and transparent culture between the person and Adult Social Care and Health. Ensure solutions are also Care Act compliant to meet statutory responsibilities.

Footnote: This job description is provided to assist the job holder to know what their main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

<b>Qualifications</b>	Kent Manager (or willingness to work towards achieving Kent Manager)
<b>Experience</b>	Experience researching and understanding technologies.
	Experience of strategy development and delivery.
	Experience working effectively with individuals.
<b>Skills and Abilities</b>	Ability to establish strong positive relationships across the organisation including a relationship of both personal and professional credibility and trust with senior managers.
	Ability to think strategically and conceptually and be able to apply such thinking to practical outcomes.
	Ability to monitor effectiveness of technological solutions against set performance measures.
	Ability to influence and negotiate to ensure that the best interests of the client are met.
<b>Knowledge</b>	Knowledge of existing assistive technologies to support Adult Social Care and Health.
	Understanding of the Care Act.
<b>Behaviours and Kent Values</b>	<p><b>Kent Values:</b></p> <ul style="list-style-type: none"> <li>• <b>We are brave. We do the right thing, we accept and offer challenge</b></li> <li>• <b>We are curious to innovate and improve</b></li> <li>• <b>We are compassionate, understanding and respectful to all</b></li> <li>• <b>We are strong together by sharing knowledge</b></li> <li>• <b>We are all responsible for the difference we make</b></li> </ul> <p>If this document is being used for recruitment purposes, examples of Behaviours which support the Kent Values will need to be demonstrated within the context of this post.</p>