Kent County Council
Job Description: *Power Platform Developer*

Directorate:	**Deputy Chief Executive's Department**
Unit/Section:	**Technology Division**
Grade:	**KSH**
Responsible to:	**Technology Manager**

Purpose of the Job:

The Power Platform Developer leads the development and operation of Microsoft 365 solutions, primarily using the Microsoft Power Platform. Reporting to the SASS and MS365 Manager, they support the team's technical vision and align with the business goals for transformation. They develop technology solutions based on requirements from business teams, other technologists, and Infrastructure Business Partners, defining the technical solution at an appropriate level of detail. They lead the technical development of solutions during commissioning, collaborating closely with Graduate and Junior Power Platform Developers.

This role involves designing and delivering solutions, and working with business services to customise solutions according to client needs. The Power Platform Developer also extends their qualifications with certified training and stays up to date with industry developments.

Main duties and responsibilities:

- Contributes to the development of the technology strategy for the Power Platform, partnerships, and external relationships.

- Ensures that specific technology solutions created in response to business needs align with the ICT strategy and roadmap, comply with prevailing standards, can be implemented to acceptable levels of cost/timescale/risk, and will achieve the desired outcomes.

- Supports the Technology Manager (M365 & SaaS), with development of technology solutions and where needed provides technical support and clarification as necessary on technical issues as may arise during the development process for various stakeholders in the organisation.

- Maintain technical standards and ensure adherence to them for product development and council operations.

- Ensures that relevant professional advice, guidance and information is available in an intelligible and timely fashion for the Power Platform & Innovation Team, other staff in the council and other stakeholders as appropriate.

- Liaises with peer organisations to learn from their experiences in areas that we may wish to move into in the future

- Supports Graduate Power Platform Developers with complex technical issues, application lifecycle management and general learning around software development practices.

- Designs, develops, tests, deploys and supports Copilot Agents and Foundry Agents to meet business requirements, integrating approved knowledge sources and business systems and managing their lifecycle, monitoring and ongoing maintenance in accordance with council technical, security, data protection and governance standards.

- Reviews Copilot Agents and Foundry Agents created by other council users before wider sharing or deployment and periodically throughout their lifecycle, assessing technical design, functionality, output quality, knowledge sources, data access, permissions, security, data protection, ownership, support arrangements and cost. Provides guidance on required improvements, documents review findings and escalates risks or approval requirements through the appropriate council governance processes.

Footnote: This job description is provided to assist the job holder to know what their main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

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Person Specification: *Power Platform Developer*

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

	CRITERIA
QUALIFICATIONS	• Bachelor's degree in computer science, information technology, or a related field, or completion of an appropriate graduate apprenticeship. • Microsoft Certified: Power Platform Developer qualification, or equivalent
EXPERIENCE	• Extensive work experience in IT within an organisation dealing with the technical controls of systems and the human interface with IT. • Demonstrable experience of Microsoft Power Platform development and the wider Microsoft 365 suite. • Demonstrable experience in working to a structured methodology • Demonstrable experience of delivering solutions to meet the needs of users
SKILLS AND ABILITIES	• Proficiency in Microsoft Power Platform tools, including Power Apps, Power Automate, Power BI, and Copilot Agents. • Ability to analyse business requirements and translate them into technical specifications. • Strong problem-solving and troubleshooting skills, with a focus on delivering high-quality solutions. • Effective communication and collaboration skills to work closely with business stakeholders and technical teams. • Self-motivated and eager to learn new technologies and expand skill set in the Power Platform ecosystem.
KNOWLEDGE	• Understanding of low-code or no-code development concepts and best practices. • Strong understanding of data structure concepts and database fundamentals. • Familiarity with common data services and connectors available in the Power Platform. • Understanding of security and governance considerations when building Power Platform solutions. • Knowledge of programming languages and frameworks, such as JavaScript, JSON, C# or Python, and HTML to extend Power Platform solutions.

KENT VALUES AND CULTURAL ATTRIBUTES	**Kent Values:** • We are **brave.** We do the right thing, we accept and offer challenge • We are **curious** to innovate and improve • We are **compassionate**, understanding and respectful to all • We are **strong together** by sharing knowledge • We are all **responsible** for the difference we make Our values enable us to build a culture that is: **Flexible/agile** - willing to take (calculated) risks and want people that are flexible and agile **Curious** - constantly learning and evolving **Compassionate and Inclusive** - compassionate, understanding and respectful to all **Working Together** - building and delivering for the best interests of Kent **Empowering -** Our people take accountability for their decisions and actions **Externally Focused** - Residents, families and communities at the heart of decision making