Kent County Council Job Description: School Crossing Patrol

Directorate:	Growth, Environment and Transport
Unit/Section:	Highways, Transportation and Waste
Grade:	KR3
Responsible to:	Safer Mobility Team Leader (local liaison with the Head Teacher)

Purpose of the Job:

To ensure the safety of pedestrians crossing the road at a designated School Crossing Patrol site between specified times of day. To ensure that traffic flows are not unnecessarily hindered whilst performing these duties.

Main duties and responsibilities:

- To safely perform the operation of a School Crossing Patrol according to Kent County Councils' policies and procedures; including all Health and Safety and Child Safeguarding procedures.
- To correctly use the uniform and equipment, in accordance with the legal requirement, to ensure the safety of themselves, pedestrians, and drivers, including hazard warning lights where provided.
- Maintain control over pedestrians who are awaiting instructions to cross the road at a designated school crossing site, ensuring that they do not enter the road before traffic has been halted.
- To ensure that pedestrians are safely on the footway before indicating to traffic to proceed.
- Report any problems with the operation of the patrol and/or the highway environment that may be deemed a risk to the safe operation of the School Crossing Patrol e.g.
 vegetation, potholes and obstructions (including temporary road works).
- Monitor any incidents and inappropriate behaviour at the site, reporting any issues as per Kent County Council's policy and procedures.

• To complete all practical on-site, online and attendance at facilitated training as required.

This role is customer facing and KCC has a duty, under the Immigration Act 2016, to ensure that its employees in customer facing roles speak fluent English to an appropriate standard.

Footnote: This job description is provided to assist the job holder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

	CRITERIA
QUALIFICATIONS	Level 1 in literacy
EXPERIENCE	Experience of working with children and/or the public
SKILLS AND ABILITIES	 Good communication skills Fluency in English Punctual Reliable Assertive
KNOWLEDGE	 Good understanding of road use and traffic awareness Understanding of the highway environment and related features e.g. signs, lines and other aspects of the Highway Code. Computer literate and have email access Basic safeguarding awareness.
BEHAVIOURS AND KENT VALUES	 Kent Values: We are brave. We do the right thing, we accept and offer challenge We are curious to innovate and improve We are compassionate, understanding, and respectful to all We are strong together by sharing knowledge We are all responsible for the difference we make
OUR CULTURAL ATTRIBUTES	 Compassionate & inclusive Working together – building and delivering for the best interests of KCC Externally focused – residents, families and communities at the heart of decision making Flexible/agile – willing to take (calculated) risks Empowering – our people take accountability for their decisions and actions Curious – constantly learning and evolving