Job Description: Senior Practitioner for NHS CHC

Directorate	Adult Social Care and Health
Unit/Section	Operational Division - Community CHC Team
Grade	KSI
Responsible to	Team Manager

### **Purpose of the Job:**

To support the development of NHS Continuing Care working practices within the Adult Social Care and Health Directorate in line with the Care Act (2014) and the National Framework for NHS CHC.

To be the main point of contact for the NHS in relation to dispute and joint funding queries and concerns. To work closely with partner agencies to improve joint working practices.

### Main duties and responsibilities:

- **1.** To provide specialist expert advise on complex cases regarding NHS CHC eligibility and joint funded care solutions. This includes supervising and supporting registered practitioners with negotiations with partner agencies regarding NHS CHC eligibility disputes and joint funding applications.
- **2.** To support with ongoing project work to improve joint working processes and practice. This will include making recommendations regarding KCC policy in relation to service delivery that is compliant with the Care Act and the National Framework for NHS CHC.
- **3.** To develop and deliver a training schedule to develop staff in the operational teams across Adult Social Care and Health.
- **4.** To review performance dashboards to identify areas of good practice and deliver lessons learnt from good practice.
- **5.** Work effectively with partner agencies and services within KCC to review, negotiate, develop and implement joint/integrated working policies, procedures and delivery mechanisms to aid service development, maximise resources and work towards an integrated service delivery.
- **6.** Provide local authority representation at national Independent Review Panels (IRP's).
- **7.** The post holder will continuously develop their own expertise in NHS Continuing Care law & policy and will increase knowledge of joint funding opportunities within the ASCH workforce. They will also have a sound understanding on internal policy.
- **8.** To make decisions on NHS Continuing Health Care eligibility for people with complex needs on behalf of the local authority whilst ensuring that practice and service delivery remains compliant with legislation and national guidance.

Footnote: This job description is provided to assist the job holder to know what their main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

# Kent County Council Person Specification: Senior Practitioner for NHS CHC

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

Qualifications	<ul> <li>Relevant degree, diploma or related professional qualification (e.g. Occupational Therapy, Nursing or Social Work) within a specialist profession</li> <li>Up to date registration with appropriate professional body</li> <li>Competent to work at the Experienced Practitioner level of the Social Care Capabilities Framework for Registered Workers</li> <li>Managing in KCC programme</li> <li>This role is subject to holding a Full UK Driving Licence – The Council is committed to making reasonable adjustments so whilst this job requires the jobholder to drive your application will still be considered if you are unable to drive due to a disability.</li> </ul>
Experience	<ul> <li>Significant post-qualification experience, in Social Services, Health related agencies or related private or voluntary organisation, of a magnitude that enables the post holder to have achieved the relevant level of the competency</li> <li>Significant experience working with the NHS CHC framework</li> <li>Experience of working with people, and their families, in complex situations and with creative problem solving to deliver positive outcomes.</li> <li>Awareness of or experience managing budgets including joint funding</li> <li>Contributing to policy and practice development, implementation and review</li> <li>Experience of joint working across Health partners, Local Authority directorates and external bodies</li> <li>Staff recruitment, motivation and development, to include direct experience of supervising staff</li> </ul>
Skills and Abilities	<ul> <li>Ability to communicate effectively with people we support, carers, colleagues and partner agencies through written and verbal communications</li> <li>Ability to build and develop effective working relationships across a wide range of internal and external partners</li> <li>Ability to prioritise, forward plan and work effectively on own initiative as well as part of a team</li> <li>Supervision, management, mediation and negotiation skills</li> <li>Ability lead a range of service related projects</li> <li>Ability and commitment to support the Directorate's Equality and Diversity Policy Statement which is an integral part of the Directorate's service delivery</li> <li>Understanding and application of KCC's performance monitoring requirements</li> <li>Demonstrate understanding and application of proactively</li> </ul>

## influencing and peer challenging service providers and health and social care partners

- Ability to act as a mentor and demonstrate teaching skills.
- Ability to contribute to and lead working groups and dissemination of information consistently across the directorate.

### Knowledge

- Detailed working knowledge of the legal framework, national and corporate policy, procedures and practice relating to the Care Act (2014), s117 aftercare (Mental Health Act) and the National Framework for Continuing Health Care.
- Familiarity with recent research and government and corporate initiatives
- Good understanding of joint working with partner agencies
- Working knowledge of legislation relating to Equal Opportunities and awareness of KCC equality and diversity policies, procedures and legislation
- Conversant with information governance, record retention, confidentiality issues and the General Data Protection Regulations
- Knowledge of Financial Regulations

### KENT VALUES AND CULTURAL ATTRIBUTES

#### **Kent Values:**

- We are brave. We do the right thing, we accept and offer challenge
- We are **curious** to innovate and improve
- We are compassionate, understanding and respectful to all
- We are strong together by sharing knowledge
- We are all **responsible** for the difference we make

Our values enable us to build a culture that is:

**Flexible/agile** - willing to take (calculated) risks and want people that are flexible and agile

Curious - constantly learning and evolving

**Compassionate and Inclusive -** compassionate, understanding and respectful to all

**Working Together** - building and delivering for the best interests of Kent

**Empowering -** Our people take accountability for their decisions and actions

**Externally Focused -** Residents, families and communities at the heart of decision making