Assistant Director - Integrated Children's Services Area Lead - North Kent Kent County Council



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Introduction to Kent County Council

Visit our website at <u>www.kent.gov.uk</u>

We are the UK's largest local authority, with a workforce in excess of 30,000 people, including maintained schools, serving a population of 1.4 million. We have various offices in central locations and a large number of service establishments throughout Kent; our corporate office is based in Maidstone.

More than two thirds of our workforce provide services directly to the public – such as domiciliary Care Workers, Classroom Assistants, Social Workers, Teachers, and Occupational Therapists etc.

Our annual budget covers a huge range of services. This translates into a host of interesting roles and career paths awaiting those who want to work in a leading edge public sector organisation.

Aims and objectives

Our focus is on improving lives by ensuring that every pound spent in Kent is delivering better outcomes for Kent's residents, communities and businesses. As long as those outcomes are supported by the right services, at the right quality and right cost, they could be delivered by KCC, the public, private or voluntary and community sector. This shift towards a strategic commissioning approach is set out within our Strategic Statement "Increasing Opportunities, Improving Outcomes".

In becoming an outcome focused organisation the way we work within KCC, and with our partners and providers, is changing. Our approach is to:

- Promote personal and family responsibility;
- Focus on prevention and supporting independent living;
- Maximise social value from the services we commission;
- Commission and design services with our partners;
- Maximise the value of the Kent tax pound;
- Be business orientated and entrepreneurial;
- Be a strong voice for Kent nationally and internationally;
- Recognise that no one size fits all.

The <u>Strategic Delivery Plan</u> is our business plan for 2019 - 2022.

The plan summary captures all of our significant commissioning, service and policy activity in one place, looking ahead over the next 3 years.

Our business plan plays an important part in delivering the outcomes of our strategic statement, <u>Increasing Opportunities, Improving Outcomes</u>.

Political Arrangements

The County Council has 81 councillors and elections take place every four years.

The political composition of the County Council is as follows:

Conservative	65 members
Liberal Democrat	7 members
Labour	5 members
Independent Groups	4 members

The Leader of Kent County Council is Roger Gough.

There is a Cabinet of Executive Members which meets regularly to debate policy issues and make key decisions. The cabinet comprises of:

Roger Gough	Leader of Kent County Council
Peter Oakford	Deputy Leader and Cabinet Member for Finance, Corporate and Traded Services
Clair Bell	Cabinet Member for Adult Social Care and Public Health
Susan Carey	Cabinet Member for Environment
Sue Chandler	Cabinet Member for Integrated Children's Services
Mike Hill OBE	Cabinet Member for Community and Regulatory Services
Richard Long	Cabinet Member for Education and Skills
Michael Payne	Cabinet Member for Highways and Transportation
Shellina Prendergast	Cabinet Member for Communications, Engagement and People
Mike Whiting	Cabinet Member for Economic Development

Structure of KCC

The structure of the organisation is as shown here

The Senior Officer team consists of six Corporate Directors. For more information on the Corporate Management Team please follow this <u>link</u>

The four directorates are as follows:

Growth, Environment and Transport

The Directorate comprises a range of key frontline, strategic, policy and commercial functions, and plays a major role in making Kent a better place to live, work and visit. The services provided, and the future the directorate helps to shape, affects every household in Kent. This includes strategic responsibility for the future of the county in terms of planning, economic development, transport policy, and major transport improvement schemes, waste disposal and recycling services. In addition, GET manages country parks; libraries; and delivers enforcement services including trading standards, community safety and emergency planning.

Responsible for services that include:

Highways, Transportation & Waste, Regulatory Services, Economic Development, Community Safety & Emergency Planning, Libraries, Registration & Archives, Sport & Country Parks, Arts including Kent Film Office, Development Planning, Planning Applications, North Downs Areas of Outstanding Natural Beauty, Flood Risk & Environment, Sustainability & Climate Change and Heritage Conservation

Adult Social Care and Health

The Directorate commissions and provides a range of services to improve outcomes for older and vulnerable adults, including those with mental health issues or disabilities, and their families. The Directorate supports vulnerable adults to live independently by promoting their wellbeing and supporting their independence. Services for adult mental health and learning disability already work in integrated teams with NHS colleagues and as a key partner in the Kent and Medway STP we are developing multi-disciplinary teams within communities to support local care.

Responsible for services that include:

Adults Central Referral Unit, Adult Community Teams, Safeguarding and quality, Kent Enablement at Home, Sensory and Autistic Spectrum Conditions Service, Integrated/Registered Care Centres, Day Centres, , Community Learning Disability Teams, In-House Provision and Mental Health Services.

Children, Young People and Education Directorate

This Directorate combines and integrates the statutory responsibilities of Specialist Children's Services together with Education services and the targeted and universal services for children and young people within Early Help and Preventative Services. There is a strong focus on alignment of resources to help ensure achievement of one of the key County Council strategic outcomes: 'Every child and young person in Kent gets the best start in life'. To improve outcomes for children and young people, services within the Directorate are working together with relevant partners to deliver the vision set out in the Children and Young People's Services Integration Programme.

Responsible for services that include:

Children's Social Care, Adoption & Fostering, Standards & School Improvement, Skills & Employability, Early Years and Childcare, Provision Planning, Fair Access, Educational Psychology, SEN Assessment & Placement, Youth Justice, Outdoor Education Centres, Children's Centres and Youth Hubs, Inclusion & Attendance, Early Intervention and Community Learning & Skills and Disabled Children and Young People Teams.

Strategic and Corporate Services

The Directorate supports the delivery of our front line services. The Directorate leads and coordinates major change, organisational design, development and provides a critical client and contracting role with our trading companies including property, legal and customer contact. It provides organisational wide governance, financial management and a major contribution to our political and external relationships.

Responsible for services that include:

Engagement, Communications, Organisation Design & Development, Finance, Governance & Law, Infrastructure, Policy and Strategic Commissioning including Procurement & Business Intelligence and Public Health

Job Description

Assistant Director, Integrated Children's Services, Area Lead Children, Young People and Education

Directorate:	Assistant Director, Integrated Children's Services, Area Lead Children, Young People and Education
Grade:	KR15
Responsible to:	Director, Integrated Children's Services

Job outline:

To lead the strategic development and implementation of Kent's vision for integrated children's services, incorporating and aligning the full range of early help services (including, where appropriate, those commissioned and provided by partners) with children's social work provision.

To provide strategic leadership on integrated children's services in their Area, to ensure that locality early help units and children's social work services are closely aligned and form part of a coordinated and seamless offer providing services to families, identifying needs early, putting in place the right services at the right time and, where possible, preventing needs from escalating.

To manage teams in delivering the full range of early help unit and children's social care provision within a defined geographical area (North, East, South or West) to demonstrate the positive impact of improving outcomes for all children and young people, including those in need of support and protection and those who are looked after.

To contribute to ensuring a key focus on the safe transition of children and young people, including those in special education and disabled children and young people, to adult provision.

Job accountabilities:

- Accountable for providing strategic leadership and operational direction in the development of an integrated offer for children, young people and families in their Area, working collaboratively across service boundaries, for the development of integrated provision and ensuring that there is a clear pathway for children, young people and families within those services. To ensure, where possible, that those services are delivered on a multi-agency basis and key partners are engaged in that delivery model.
- 2. Responsible for directing development of Business Plans, and other strategic documents, for locality early help unit and children's social work services, to ensure that the Directorate's contribution to the wider Health and Social Care economy is reflected, thus enabling provision to be in accordance with identified service needs and the Council's Strategic Priorities.
- 3. To act as the County lead officer for defined services, where identified, delivered on behalf of the whole county.

- 4. Instil a culture of continuous professional development within the service, which helps to ensure consideration of the needs of families and that the right services are delivered to the right child at the right time, in line with the Directorate's commitment to support families earlier and better. To create the processes and procedures that enable talent to be identified and realised consistently across the service, ensuring that the Directorate's practice framework is applied consistently by early help and children's social work staff.
- 5. Initiate and drive change initiatives to ensure continuous service improvement to improve life chances for the children and young people of Kent.
- 6. Build, develop and maintain effective strategic partnership working and internal and external relationships, to ensure an integrated and collaborative approach to delivering services to the children and young people of Kent.
- 7. Manage, measure and monitor the quality of service provision and standards within the Area through statistical analysis, case audit and review, and through the measurement of specific national and local targets, and the review of all contracting processes of children's services provided by the independent sector.
- 8. Direct and enable all services to children, young people and families requiring support at Levels 3 and 4 including Children with complex needs below statutory intervention thresholds, Children in Need, those subject to Child Protection Plans, and those in Care within an Area, ensuring that they are in line with the Directorate's policies, procedures and priorities and national guidance and legislation.
- 9. Develop, monitor and review strategic policies, procedures and standards of practice for the provision of services to children, young people and families in accordance with new and existing corporate and Directorate strategies and relevant Government legislation in relation to children and young people, to ensure that any changes are incorporated and addressed consistently within the Directorate, corporate and legislative framework.
- 10. Work closely with the Commissioning team to identify emerging local needs and identify how these can best be met in the local market.
- 11. To be responsible for the effective forecasting, monitoring and review of budget allocation and expenditure for children's service requirements in the Area, including accountability for delivering budgets within a defined envelope, prioritising service delivery within available resources, identifying and pursuing funding opportunities to develop services to meet the Directorate and Area's Business Plans.
- 12. To support the Director for Integrated Children's Services, working collaboratively as part of the senior management team, deputising for the Director as and when required.

This job description is provided to assist the jobholder to know what his/her main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

Recruitment Selection Criteria

The qualifications, knowledge and experience criteria below will be used in shortlisting. Applicants should describe in their application how they meet these criteria.

Qualifications:

Degree in Social Work and CQSW/DipSW

Evidence of continuous professional and management development

Registration as a social worker with Social Work England

Experience:

Extensive senior management experience of operational services within Children's Social Work, Early Help, Education, Health Service, related voluntary sector or private sector organisation

Proven track record of successful collaborative working and partnerships, including delivery of integrated services to improve outcomes for children and young people

Experience of effective multi-agency working

Proven track record of formulating and leading strategies that cross service and professional boundaries, which lead to improved outcomes for children and young people

Demonstrable experience of initiating and managing change in the pursuit of strategic objectives

Effective management and monitoring of major budgets

Experience of directly contributing to policy formulation, implementation and review

Experience of dealing with elected Members and political sensitivity

Skills and Abilities:

Excellent communication skills in all formats, with an ability to communicate effectively with Senior Managers, elected Members, Central Government, multi-agency partners and people within the community

Ability to produce written material and presentations to a high standard, which are suitable for a range of different audiences

Excellent consultation, negotiation and commissioning skills, with an ability to negotiate in a range of environments including within across the Council, with partners, elected Members and external organisations around contractual and financial arrangements

Proven ability to lead, influence and inspire, particularly during periods of change

Ability to work to tight deadlines within budgetary limits

Ability to quickly grasp complex issues and prioritise competing tasks and deadlines

Excellent risk management skills

Ability to think strategically and operationally, ensuring that services, and their development, reflect the wider national context as well as the Council's strategic priorities

Excellent data analysis skills

Ability to develop and use performance management and quality assurance techniques and processes to enable and facilitate high quality professional practice

Recruitment and staff development skills to empower staff in a changing environment

Computer literacy

Knowledge:

Appreciation of Kent County Council's policies and procedures, priorities, practice and standards, especially in relation to integrated children's services and commissioning, together with related legal requirements

A detailed knowledge of Government policy, legislation and guidance relevant to children's services

Up-to-date knowledge of relevant research, best practice and national standards in relation to children's services

High level knowledge of corporate financial regulations

Broad knowledge of the range of children's services across partner agencies and sectors

Good understanding of childhood and adolescent development

Organisational Responsibilities

All Corporate Directors, Directors and Heads of Service have an explicit responsibility to work as part of a team to deliver, collectively, the agenda of the County Council. These are fundamental elements of their role not an addition and are summarised as follows

Whole Council

- Seek to improve the lives of all residents in Kent and the economy of Kent
- Act as corporate parent to the Council's Looked After Children
- Take an active role in promoting and ensuring the Council's responsibilities for safeguarding are met
- Understand, communicate and contribute to the delivery of KCC's strategic aims
- Meet statutory obligations and promote and ensure compliance with policies and procedures and the Council's Code of Conduct (Kent Code)
- Advise elected Members and support the democratic process
- Promote the Council brand and enhance the overall reputation of the Council
- Understand and monitor the measures of performance, including customer insight, which define successful outcomes for KCC services
- Maintain and ensure a relentless focus on the customer
- Act to support the Council-wide need to deliver services within budget, thereby avoiding an overspend that could damage the financial viability of the Council
- Overcome professional and service silos to achieve the County Council's objectives

Integration of Services

- Focus resources where they have the biggest impact
- Deliver services that are flexible and adaptable
- Integrate services within KCC and work with partner agencies to ensure a seamless customer experience
- Fully and inclusively engage all staff in the delivery of services, demonstrating the Council's leadership values and competencies

Embedding Commissioning and Engaging Relevant Markets

- Establish an outcome focused organisation
- Meet the financial regulations and standing orders of KCC
- Challenge the status quo and engage with the market to constantly improve
- Ensure all services are delivered effectively and efficiently
- Proactively and continuously seek to improve service delivery
- Proactively manage risk to avoid inertia whilst not exposing the Council to needless and avoidable challenge or loss

Managing Change

- Understand and support the Authority's overall change agenda
- Deliver required outcomes of service specific change on time and to budget
- Understand the quality of staff, support their development, nurture those with talent
- Identify the skills for the future and the level of staff through robust workforce planning
- Identify and deal with underperformance
- Deliver to agreed budget and income targets

Kent Values

Open

Acting with integrity, honesty and transparency; healthy attitude to risk; welcoming and expecting change and evolving technology; working in new ways; willing to learn; working as a whole-Council and treating people fairly and with respect.

Invite contribution and challenge

Working collaboratively and innovatively to find new solutions that put the interests and wellbeing of customers first; open to challenge and actively encouraging and expecting contribution.

Accountable

Self-sufficient, taking personal and professional responsibility for our actions, the pace at which we work; performance and the council's money.

Our Commitments

- 1. To deliver the Strategic Outcomes contained within our strategic statement '<u>Increasing</u> <u>Opportunities, Improving Outcomes</u>'
- 2. To deliver better outcomes for Kent residents through our Commissioning Framework
- 3. To provide excellent value for money services and continuously improve <u>KCC</u> <u>Performance</u>
- 4. To take <u>better care of the public</u> by improving the ways we communicate, listen and respond to their needs
- 5. To inspire our staff and ensure KCC promotes equality of opportunity

Working for Kent County Council

Salary and Status

This post is offered as a permanent contract.

The appointment will be subject to 3 months' notice.

KCC pays salaries to bank accounts on the 25th of the month unless this falls on a weekend or public holiday.

Terms and Conditions

The appointment is subject to the terms and conditions contained within the Kent Scheme of Conditions of Service.

30 days annual leave is provided excluding Bank Holidays. You will also receive paid time off for public holidays plus a concessionary day at Christmas.

An excellent relocation package is available to assist with costs, including removal companies, temporary lodgings and professional expenses.

The postholder will be expected to provide a car for official journeys.

Personal Interests

Kent County Council policy requires all employees to declare membership of any organisation that falls within the following definition:

Any lodge, chapter, society, trust or regular gathering or meeting, which:

- is not open to members of the public who are not members of that lodge, chapter, society or trust;
- includes in the grant of membership an obligation on the part of the members to make a
- commitment (whether by oath or otherwise) of allegiance to the lodge, chapter, society, gathering or meeting; and
- includes, whether initially or subsequently, a commitment (whether by oath or otherwise)
- of secrecy about the rules, membership or conduct of the lodge, chapter, society, trust, gathering, or meeting

A lodge, chapter, society, trust, gathering or meeting as defined above, should not be regarded as a secret society if it forms part of the activity of a generally recognised religion.

Pensions

The post holder will have the choice of contributing to the Local Government Pension Scheme (LGPS). Further details will be available for the successful applicant.

Politically Restricted Posts

This is a politically restricted post which means that the post holder cannot stand for public elected office (other than to a parish council) and is subject to further restrictions on more general political activity.

Whole Time Employment

The person appointed will be required to devote their whole time service to the work of Kent County Council and should not engage in any other business without the express consent of the County Council.

Health and Safety Policy

The County Council recognises and accepts its responsibility as an employer, and will take positive action to ensure the health, safety and welfare of all employees and other persons who may be affected by its operations, by providing safe working conditions and a healthy and safe working environment.

Sickness Provision

Our sickness benefit scheme exceeds statutory requirements. Actual paid absence depends on how long you have worked for KCC and the circumstances of your absence. For example, after 6 years' service your benefit would be 6 months full pay and 6 months half pay.

Training and Development

KCC is committed to supporting staff to reach their full potential through annual appraisal and personal development plans, enhanced by a range of career development opportunities.

Managers from KR9 to KR20 will be required to undertake our Kent Manager standard programme within the first year of employment.

Green Travel

Our Green Travel Plan is exploring alternative modes of transport to improve travel choice and reduce congestion and pollution. This includes:

- Car sharing and emergency taxi home.
- Discounted fares, free tickets, trip planning and improved travel information.
- Pool car and bikes

Other benefits

KCC offers a range of family friendly policies including:

- A generous maternity scheme
- Emergency leave
- Parental leave
- Special leave
- Help Fund all employees have the opportunity both to pay into the fund and to apply for help from it when experiencing financial hardship
- An in-house confidential counseling service and Occupational Health Service
- Kent Rewards discounts at over 1,200 retailers ranging from reduced rates at Health Clubs to house and car insurance to holidays

Living in Kent

With great schools, vibrant cities, golden beaches and stunning countryside Kent has lots to offer you. Find out more about <u>locations in Kent</u>.

Selection Process

Closing Date

This post will close at midnight on 21st June 2020.

Selection Process

As part of the interview process for this role you may be required to complete an occupational personality questionnaire prior to your interview.

How to Respond

To apply please visit <u>www.kent.gov.uk</u> to complete an online application form.