Kent County Council

Job Description: Driver/Laboratory Assistant

Directorate:	Growth, Environment and Transport
Unit/Section:	Kent Scientific Services
Grade:	KR3
Responsible to:	Calibration Section Manager

Purpose of the Job:

Drive the service's van(s) to transport samples in accordance with Road Traffic law and the Highway Code, and in accordance with good practice to maintain public safety whilst on the highway and meet clients' needs and expectations. Provide basic maintenance of the van(s) e.g. oil levels, tyre pressure, cleaning of vehicle to maintain basic working order and prevent unnecessary deterioration of the vehicle. Provide general assistance in the laboratory.

Main duties and responsibilities:

- Drive the van in accordance with Road Traffic law and the Highway Code to maintain public safety whilst on the highway.
- Represent the Service and County Council to clients and the general public with the highest degree of professionalism, protecting and enhancing our reputation.
- Liaise with clients prior to collection of samples and plan efficient routes for each day, minimising cost and environmental impact.
- Collect and deliver samples from various locations including clients' premises.
- Maintain security and evidential continuity of samples whilst in possession of them.
- Perform daily visual checks and basic maintenance for the vehicles e.g. oil
 levels, cleaning of vehicles, etc. and arrange, when necessary, the service
 and MOT of the vehicle(s) to maintain basic working order and prevent
 unnecessary deterioration of the vehicle(s). Carry out a weekly, recorded
 check in accordance with the maintenance schedule.
- Undertake sample preparation.
- Perform routine maintenance tasks in the Laboratory, including maintaining the cleanliness of the laboratory and equipment.
- Adopt a flexible approach to work and working hours, to include some working at weekends. Weekend (Sunday) working is expected at least once a month.
- Support the delivery of service by undertaking other appropriate tasks commensurate with the type and grade of post.

Footnote: This job description is provided to assist the job holder to know what their main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

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Person Specification: Driver/Laboratory Assistant

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

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	CRITERIA
QUALIFICATIONS	Educated to GCSE level in Maths, English, Science
	Clean, current driving licence
	A Full UK driving licence
EXPERIENCE	 Experience of driving vans up to 3.5 tonne capacity
	Experience of delivering excellent customer service
SKILLS AND ABILITIES	Ability to drive the van in accordance with Road Traffic law,
	the Highway Code and good practice
	 Ability to establish rapport with clients and deliver excellent customer service
	Ability to plan effective routes, minimising cost and
	environmental impact
	 Ability to prioritise work and deliver on time
	 Ability to adopt a flexible approach to work and working
	hours, including some work at weekends
	Ability to identify and solve everyday job-based problems in
	liaison with supervisor where necessary
KNOWLEDGE	Knowledge and practical application of Road Traffic law
KNOWLEDGE	and the Highway Code
	Awareness of Data Protection and confidentiality issues
	Knowledge and practical application of procedures relevant
	to the job including manual handling and evidential
	continuity
	Basic vehicle knowledge, sufficient to perform routine basic
	maintenance checks including tyre pressure, oil and fluid
	levels
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KENT VALUES AND CULTURAL	Kent Values:
ATTRIBUTES	. Me are brove Me do the right thing we accept and offer
ATTRIBUTES	 We are brave. We do the right thing, we accept and offer challenge
	We are curious to innovate and improve
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	We are compassionate, understanding and respectful to all
	We are strong together by sharing knowledge
	We are all responsible for the difference we make
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Our values enable us to build a culture that is:

Flexible/agile - willing to take (calculated) risks and want people that are flexible and agile

Curious - constantly learning and evolving

Compassionate and Inclusive - compassionate, understanding and respectful to all

Working Together - building and delivering for the best interests of Kent

Empowering - Our people take accountability for their decisions and actions

Externally Focused - Residents, families and communities at the heart of decision making