

Kent County Council

Job Description: *HR Business Adviser*

Directorate:	Strategic and Corporate Services
Unit/Section:	HR & OD
Grade:	KR8
Responsible to:	HR/OD Manager

Purpose of the job:

Provide HR advice and support across a range of projects and HR operational processes to support the work of the HR Delivery Team in enhancing business performance.

Main duties and responsibilities

1. Provide information, advice and guidance to managers and staff on employment related policies, procedures, processes and terms & conditions, in a way that is business focused and consistent.
2. Engage and communicate with the business to understand their needs and priorities, sharing this to develop HR's collective knowledge of our services, and to promote and champion HR and OD strategies, initiatives and policies.
3. Manage a caseload including ill health, disciplinaries and issues or complaints, ensuring compliance with the procedures, KCC's practice and employment law and ensuring that a consistent and informed approach is taken, seeking advice and guidance where appropriate.
4. Undertake and support specific projects and reviews. Research and provide advice and information on a range of issues enabling solutions to be found. Analyse, interpret and evaluate data using a range of techniques. *Examples of project themes include: organisational design, reward, employment policy, equality & diversity, culture, resourcing, recruitment and pensions.*
5. Enable managers to be self-sufficient through assisting with the development of tools, webinars, e-learning and HR surgeries and through coaching.
6. Undertake activity which supports HR operational processes, leading on specific activities as required.
7. Continually develop professional skills and knowledge, sharing this and good practice examples with colleagues, in order to build capacity in the function.

Footnote: This job description is provided to assist the job holder to know what their main duties are. It may be amended from time to time without change to the level of responsibility appropriate to the grade of post.

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Person Specification: HR Business Adviser

The following outlines the criteria for this post. Applicants who have a disability and who meet the criteria will be shortlisted.

Applicants should describe in their application how they meet these criteria.

	CRITERIA
QUALIFICATIONS	<ul style="list-style-type: none"> First level of professional qualification e.g.CPP or high level of operational experience.
EXPERIENCE	<ul style="list-style-type: none"> Experience of working and advising on HR issues within an HR team environment or equivalent Evidence of working in an environment that requires high level communication skills Experience of working in a customer-focused business
SKILLS AND ABILITIES	<ul style="list-style-type: none"> A positive approach to problem solving that enables and empowers customers to achieve their desired outcomes High level written and verbal communication skills Ability to quickly build positive relationships and establish credibility with customers Ability to prioritise and work to a range of timescales Quick to learn but not afraid to ask for advice
KNOWLEDGE	<ul style="list-style-type: none"> Knowledge of employment law Knowledge of HR systems and processes. Knowledge of HR policies and practices
KENT VALUES AND CULTURAL ATTRIBUTES	<p>Kent Values:</p> <ul style="list-style-type: none"> We are brave. We do the right thing, we accept and offer challenge We are curious to innovate and improve We are compassionate, understanding and respectful to all We are strong together by sharing knowledge We are all responsible for the difference we make <p>Our values enable us to build a culture that is:</p> <p>Flexible/agile - willing to take (calculated) risks and want people that are flexible and agile</p>

	<p>Curious - constantly learning and evolving</p> <p>Compassionate and Inclusive - compassionate, understanding and respectful to all</p> <p>Working Together - building and delivering for the best interests of Kent</p> <p>Empowering - Our people take accountability for their decisions and actions</p> <p>Externally Focused - Residents, families and communities at the heart of decision making</p>
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