Role: Network Engineer

Department: CB - BS - ICTO - IS - Network Operations

Salary: Fixed term contract from £33,500

Responsible to: Adam Page

Job Purpose:

We are hiring for a Network Engineer on a 6-month contract basis to work as part of the Networks and team and too provide technical excellence and smooth operation of Cantium Business Solution's Schools Broadband customers.

Main duties and responsibilities:

- Managing technical incident management and request fulfilment via Service Now call logging tool.
- Support of Palo Alto firewalls.
- Support of Smoothwall Web filtering.
- 2nd and 3rd line technical BAU support for the School's Broadbands team on a day-to-day basis including problem resolution.
- Design and Implement Network Connectivity solutions based on business requirements.
- Firewall changes to enable school VoIP solutions including On Premise and Cloud Solutions.

Cyber Security and Risk Management responsibilities

- As an employee of Cantium Business Solutions you are required to complete regular mandatory training in relation to Cyber Security and Risk Management and continually ensure your knowledge is kept up to date.
- All Cantium employees have a responsibility to protect the confidentiality, availability and integrity of personal data that is processed by Cantium, as well as a responsibility to report any data disclosed in error.

Description of Business

The Company is dynamic and agile and is built on a new service culture based on 4 key principles;
- Fast
- Connected
- Insight Driven
- Customer-Led

The business model and people strategy build on these principles and will reinforce the company's reputation for delivering high quality back-office services to its customers.

Person Specification

Qualifications	• CCNA and other Network certifications.
Experience	• Technical knowledge and experience towards a CCNA level. • Experience of Cisco Routing and Switching.
Skills & Abilities	• Must possess strong analytical and organisational skills. • Excellent documentation, design and written skills. • Exceptional Communication skills.
Knowledge	• Grounded technical knowledge of Network connectivity and it's principles including TCP/IP, VLANS, Switches, Routers and Security principles such as Firewalls. • knowledge of routing protocols such as MPLS, BGP, EIGRP and OSPF and the ability to troubleshoot Layer 3 issues. • Knowledge and understanding of principles of VoIP, including QoS, CoS, Jitter and Latency. • Knowledge of Network Monitoring systems such as Solarwinds.